

# *Another Attempt to Steal Your Identity*

Phishing e-mails generally ask you to provide account and other personal information to correct some sort of problem. Or, they direct you to a counterfeit web site where you're asked to provide account and other personal information for verification purposes. Either way, phishing is a trick to steal your identity.

**As we have become more aware and wiser about phishing scams, scam artists have turned to a new scam called "Vishing" which is short for "Voice Phishing."**

Vishing attacks come via e-mail or by a telephone call (usually automated) instructing you to dial a specific telephone number to provide or verify account and other personal information.

## *What You Should Do*

If you receive a request that directs you to call a specific telephone number and asks you to provide personal information, **DO NOT RESPOND TO THE REQUEST**. Instead, call a telephone number for the company that you know is real (look on the back of your credit card, look on your bank statement, etc. to find the correct telephone number). If there's really an issue, they'll likely know about it when you call and the issue can then be addressed. If they don't know what you're talking about... congratulations... you've just survived a vishing attack!

**At First Fed, protecting your personal data is one of our most important responsibilities and one that we take very seriously.**

For a copy of First Fed's Privacy Policy, please call a FirstFed Direct specialist at 1-888-846-3433.



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