

How to Contact our Board

Employees and others who wish to contact the Board of Directors of FirstFed Financial Corp. or any member of the Board's Audit Committee to report any complaint or concern with respect to accounting, internal accounting controls, or auditing matters, may do so by choosing one of the below listed options:

<i>Call or FAX the Board</i>	<i>Write to the Board</i>	<i>Email the Board</i>
800-838-8565	Board of Directors	Directors@firstfedca.com
Or	FirstFed Financial Corp.	
310-302-5719	12555 West Jefferson Blvd.	
Or	Los Angeles, CA 90066	
310-577-4935 (FAX)	Attn: Audit Committee	

- All complaints and concerns will be received and processed by the Audit Committee of the Board of Directors.
- The Chairman of the Audit Committee will handle the complaints relating to FirstFed accounting, internal accounting controls or auditing matters. All other concerns will be referred to the Chairman of the Board of Directors.
- You will receive written acknowledgement from the Chairman of the Audit Committee upon receipt of your written complaint or concern.
- You can report your concerns anonymously or confidentially. If you prefer to remain anonymous, please be aware that we will not be able to provide you with the resolution of your complaint.